

Capability Statement

Through our background checks, investigation, and reference services, **The Pre-Check Company** helps employers obtain top performers while screening out costly hiring mistakes.



For over 25 years, The Pre-Check Company has helped employers make better hires as a national provider of background checks and references. With a full suite of employment solutions, we are **Helping You Hire The Best!**®

- ✔ Employment Background Checks
- ✔ Employment References
- ✔ Education and Professional License Verification
- ✔ National Criminal Search
- ✔ County and Municipal Court Search
- ✔ Motor Vehicle Reports
- ✔ Civil Search
- ✔ Drug Testing

Differentiators

We're selling more than background checks. Pre-Check provides you with more qualified job candidates with qualitative information. From sourcing new talent to onboarding new hires, we're your one stop shop for sourcing, screening, and selecting safe employees.

Criminal Checks. 3-Day Turnaround.
National Capability. 14-Point References.
SSL Security. Custom HR Technology.
Small Business Enterprise. Incredible Results. 100% Veteran Owned.



(25+ Years)

25+ Years of Industry Knowledge

500+ National Clients

1,000,000+ Completed Services

ZERO Lawsuits

Company Data

NAICS:
541612 561611 541990
541611 622110 621999

DUNS:
928006303

CAGE:
1RE56

100% Veteran Owned.
Qualified Small Business.

Past Performance

Lorain Metropolitan Housing Authority

1600 Kansas Ave
Lorain, OH 44052
Ed Oliveras | 440.288.7429
eoliver@lmha.org
*Employment Background Checks;
Public Housing Background Checks;
Credit Checks; Employment References*

Neighborhood Family Practice

4115 Bridge Avenue #300
Cleveland, OH 44113
Janet Schneider | 216.281.8945
jschneider@nfpmedcenter.org
Employment Background Checks

Bay Medical Center

615 N. Bonita Ave.
Panama City, FL 32401
Kathryn Hatcher | 850.747.6265
kathryn.hatcher@baymedical.org
*Employment Background Checks;
Employment References*

Duquesne University

718 5th Avenue
Pittsburgh, PA 15282
Ryan Dawson | 412.396.5881
dawsonr@duq.edu
Employment Background Checks

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24500 Center Ridge Road, Suite 225, Westlake, OH 44145



"Helping You Hire the Best!"[®] isn't just a motto, it's our mission. Learn more or give us a call.



Frequently Asked Questions

Accuracy

How does Pre-Check ensure accurate reporting?

Pre-Check's operations include **physical court searches** where a human being checks court documents in person.

In addition, all our services go through **4-6 complete accuracy checks** before a final report is sent to the client, including proofing against the application, resume, and release documents.

Compliance

How does Pre-Check help clients stay informed of regulatory requirements?

Our staff works diligently to stay on top of federal and state compliance issues, and our company's leadership serves as part of the **Best Practices and Litigation Avoidance committees of the NAPBS** (National Association of Professional Background Screeners).

We keep our clients informed through frequent email updates, useful resources, and even blog updates.

Pricing

What does it cost to use Pre-Check's services?

Pre-Check is priced per-service, so your costs will vary. * Check out the attached pricing guide to see our fees, and please contact our experienced service representatives to create a package right for you.

**National Criminal Checks (Pre-Check Complete) including an SSN Trace and Sex Offender Search start at \$37.00. Volume discounts are available.*

Security

How does Pre-Check assure protection of PII?

We take data protection very seriously. Our electronic systems are enhanced with multiple levels of encryption, and we undergo **frequent audits and penetration tests** to ensure that there is no unauthorized access to PII. Pre-Check also operates on SOC1 SOC2 comp

Sources

Where does Pre-Check get information for background checks?

We maintain a network of vendors that can provide both local court searches and electronic searches.

While many of our services will begin with an electronic search, Pre-Check utilizes **both** electronic databases and physical court searches to deliver the best possible results.

We consider it a best-practice to physically search court records for felonies and misdemeanors rather than relying on electronic alone.

Value Added

What do you do besides background checks?

Pre-Check provides a comprehensive and holistic approach to Human Resource Services, including **recruiting, applicant tracking software, assessments, security /safety, and culture contribution.**

Technology

How do your clients interact with Pre-Check?

Our cloud-based operations platform is accessible to all our clients through Pre-Check.co.

In addition, we offer an **online application option** that allows employers to collect applicant release forms and signatures electronically. This system integrates directly with Pre-Check's operations platform, so you can easily send service requests with just a click.

Turnaround Time

What are your turnaround times for your services?

Pre-Check maintains an average turnaround time of **2 days, 6 hours for national criminal reports** through a network of researchers, database support, national employees, physical court searches and corporate staff.

Customer Service

How do I get help with my background screening service?

Our Client Service Administrators are available weekdays from 8:00 am to 5:00 pm EST to answer questions and address concerns. **Our goal is to provide a response within the same day with a timely, often immediate solution.**

We're very accessible; in fact, you can call us right now! Call 1-800-268-2435 or send an email to info@pre-check.com to receive quality service with quality care.

Getting Started

How do I begin using Pre-Check?

Getting started is easy! Simply fill out our Client Service Agreement and start requesting services using the attached documents. We can accept your orders via fax, email, or online. If you opt-in for the Online Application feature, you can even have your candidates sign their releases electronically today.

fax 440-348-5441 | info@pre-check.com
login at pre-check.com

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